

IT Strategic Advisory Committee
April 21, 2014

Attending: Mike Poterala, Shawn Dunning, Blanton Godfrey, John Black, Greg Sparks, Gwen Hazlehurst, Connie Reitfort, Kim McAllister, Mardecia Bell, Steve Keto, Duane Larick, Kristin Antelman, Barbara Carroll, Mary Peloquin-Dodd, Stan North Martin, Jeffrey Cheek, Marc Hoit, and Louis Hunt

- Review of Minutes: Minutes of the January 27, 2014 meeting were reviewed and approved.

- Presentations and Discussions

- A. Data Center 2 Renovation Status/Update – John Black delivered a Data Center 2 Renovation Status PowerPoint presentation. John reported the status of the renovation and explained why the renovation was necessary and how the needed improvements would be made. John provided a design and implementation timeline, and noted an approximate cost.

IT Strategic Advisory Committee (ITSAC) members discussed data center backup, a third data center, capacity, risk management, possible disruptions during the renovation, and resiliency of IT services.

- B. Document Management Status/Update – Connie Reitfort delivered a Document Management PowerPoint presentation. Connie reported the status of the document management conversion. Connie explained why the conversion was beneficial, noting examples of customers who have, are currently, will be, and want to be, converting their documents. Connie reported one time and continuing costs. Connie discussed examples of the types and volume of documents being converted, the time line for the various departments' document conversions, the need for more resources, and next steps.

ITSAC members discussed the cost of storage, conversion metrics, new conversion requests, and filing documents electronically versus a managed electronic system.

- C. Identity Management Update – Connie presented a PowerPoint slide on Identity Management. Connie delivered an overview and update of identity management, which included its timeline, costs, and benefits. Connie explained the new password management pages.

Marc Hoit reported that until recently within identity management if there was an error or omission, that the office of information technology would fix it. Marc noted that any error or omission now needs to be fixed at the source.

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ITSAC members discussed the definition of identity management, its national importance and impact, and its university level significance and effect.

- D. Direct Deposit Discussion Regarding Further Securing Direct Deposit Information – Mardecia Bell reported that there was a phishing attempt against NC State employees’ direct deposits. Mardecia noted that a private university in North Carolina has had three incidents regarding employees’ direct deposit accounts. Mardecia reported that NC State’s payroll office has implemented an interim solution while a longer term solution is being considered.

ITSAC members discussed the phishing attempt at NC State, the interim solution in place and the longer term solution being considered.

- E. IT Strategic Plan – Marc reported that due to personal commitments, Keith Boswell is no longer able to take on the next phase of the IT Strategic Plan. Marc noted that Greg Sparks is now the lead for the next phase.
- F. An ITSAC Member’s Last ITSAC Meeting - Marc reported that today’s meeting is Blanton Godfrey’s last meeting on the ITSAC. Marc noted that he will be talking with Blanton and the Provost about a replacement committee member.

Approvals and Decisions: None

Next meeting is scheduled for May 19, 2014