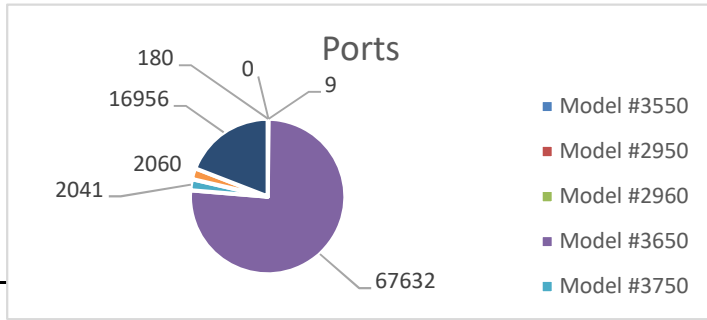


## September Metrics

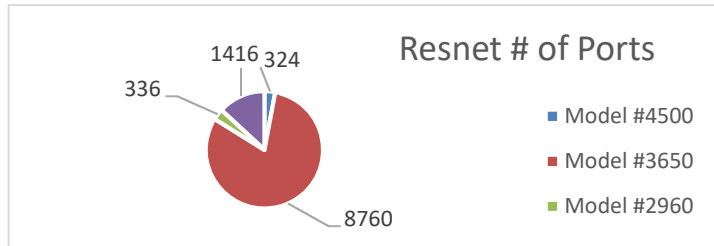
### Network Number of Ports

ie2000u	6
Model #3550	180
Model #2950	0
Model #2960	9
Model #3650	67632
Model #3750	2041
Model #4500	2060
Model #3560	16956
<b>Total Ports</b>	<b>88884</b>



### Resnet # of Ports

Model #4500	324
Model #3650	8760
Model #2960	336
Model #3560	1416
<b>Total Ports</b>	<b>10836</b>



### Supported Aps on Network

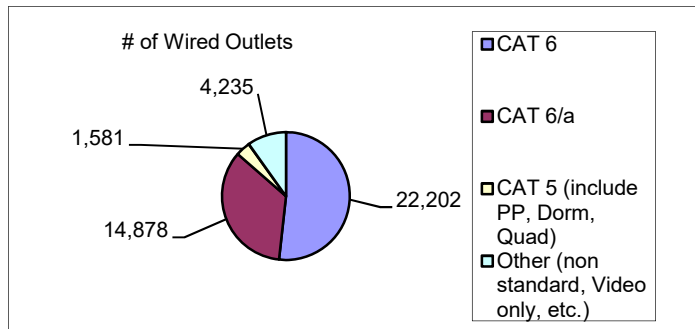
7526	7526
Clients using Eduroam	34293
Clients using NCSU	64202
Clients using NCSU-guest	34548
Unique clients on Wifi	115109

### AP Count N vs AC

802.11N	2190
802.11AC	988
Resnet AC	4282
<b>Total</b>	<b>7460</b>

### Outlet cable type

CAT 6	22,202
CAT 6/a	14,878
CAT 5 (include PP, Dorm, Quad)	1,581
Other (non standard, Video only, etc)	4,235
<b>Total Wired Outlets</b>	<b>42,896</b>



### iTRACS Project

Phase I (Horizontal Cabling/Data Ports)	
*Buildings Complete	272
Outlets in Itracs	42,896

### # of active lines as of:

<b>September</b>	
AT&T Lines	2034
IPT	13420
<b>Total</b>	<b>15454</b>

### Student Services

Active cable subscriptions	230
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### Voicemail

<b>September</b>	
Generic	
512	19
513	2930

## September Metrics

515	4594
non 51x mailboxes	199
<b>Total</b>	<b>7742</b>

### Phone (IP/VG ports & Devices 15,575)

#### Operator calls -September

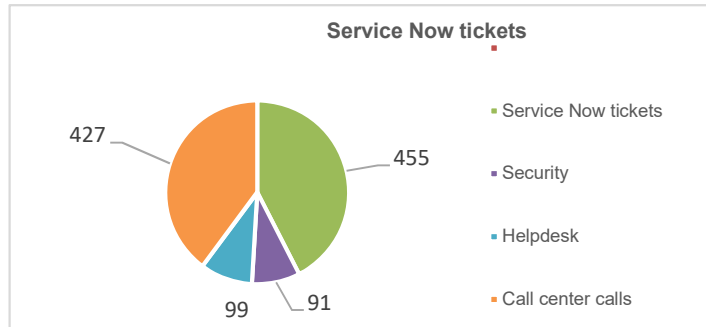
<b>Total calls</b>	<b>2,405</b>
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#### # emergency lines as of

Bluelights	273
Elevator	302
Area Rescue & Call Box	105
Fire Alarms	512
<b>Total</b>	<b>1192</b>

#### Network Operation Center Tickets

Service Now tickets	455
Security	91
Helpdesk	99
Call center calls	427
<b>Total Calls</b>	<b>1469</b>



<b>Services Uptime</b>	<b>September</b>
Gateway	100.0000%
Backbone	100.0000%
Access Layer	99.9786%
Total Devices	99.9909%
Call Manager	100.0000%
Voice Mail	100.0000%