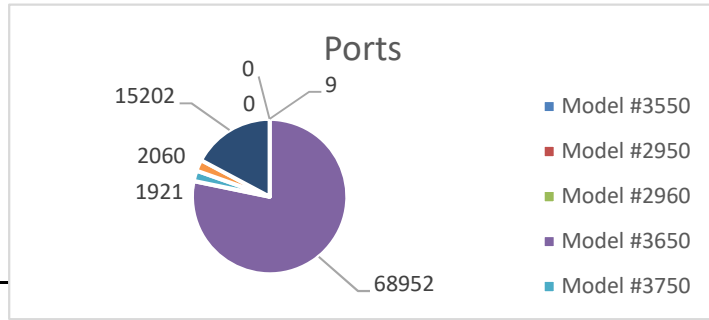


## December Metrics

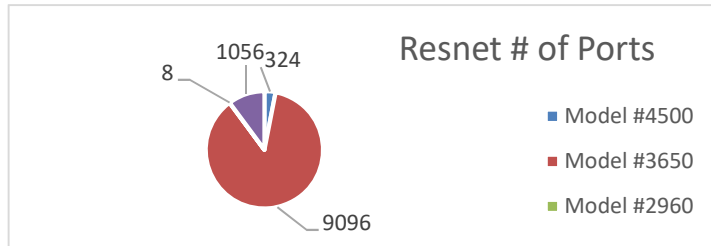
### Network Number of Ports

ie2000u	6
Model #3550	0
Model #2950	0
Model #2960	9
Model #3650	68952
Model #3750	1921
Model #4500	2060
Model #3560	15202
<b>Total Ports</b>	<b>88150</b>



### Resnet # of Ports

Model #4500	324
Model #3650	9096
Model #2960	8
Model #3560	1056
<b>Total Ports</b>	<b>10484</b>



### Supported Aps on Network

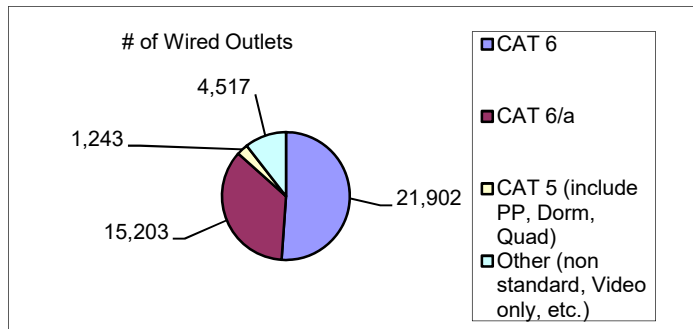
7540	
Clients using Eduroam	28988
Clients using NCSU	49997
Clients using NCSU-guest	22203
Unique clients on Wifi	90783

### AP Count N vs AC

802.11N	2176
802.11AC	1015
Resnet AC	4283
<b>Total</b>	<b>7474</b>

### Outlet cable type

CAT 6	21,902
CAT 6/a	15,203
CAT 5 (include PP, Dorm, Quad)	1,243
Other (non standard, Video only, etc.)	4,517
<b>Total Wired Outlets</b>	<b>43,085</b>



### iTRACS Project

Phase I (Horizontal Cabling/Data Ports)	
*Buildings Complete	275
Outlets in Itracs	42,865

### # of active lines as of:

<b>December</b>	
AT&T Lines	2045
IPT	14433
<b>Total</b>	<b>16478</b>

### Student Services

Active cable subscriptions	233
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### Voicemail

<b>December</b>	
Generic	
512	20
513	2926

## December Metrics

515	4623
non 51x mailboxes	199
<b>Total</b>	<b>7768</b>

### Phone (IP/VG ports & Devices 15,630)

#### Operator calls -December

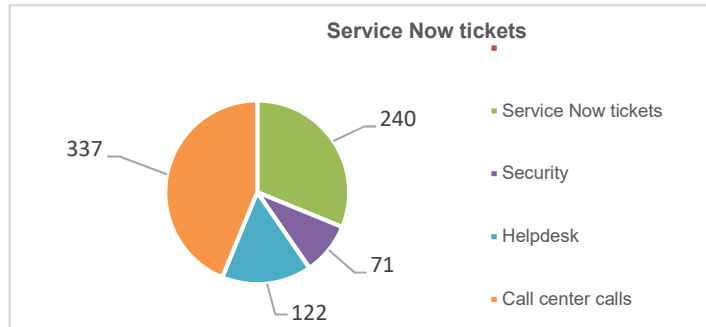
<b>Total calls</b>	<b>2,633</b>
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#### # emergency lines as of

Bluelights	273
Elevator	307
Area Rescue & Call Box	105
Fire Alarms	512
<b>Total</b>	<b>1197</b>

#### Network Operation Center Tickets

Service Now tickets	240
Security	71
Helpdesk	122
Call center calls	337
<b>Total Calls</b>	<b>770</b>



<b>Services Uptime</b>	<b>December</b>
Gateway	100.0000%
Backbone	100.0000%
Access Layer	99.9969%
Total Devices	99.9979%
Call Manager	100.0000%
Voice Mail	100.0000%