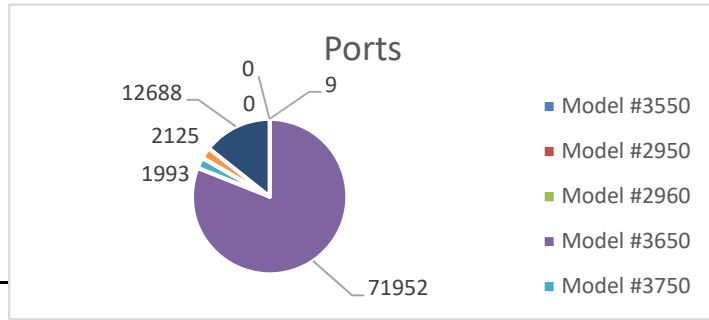


April Metrics

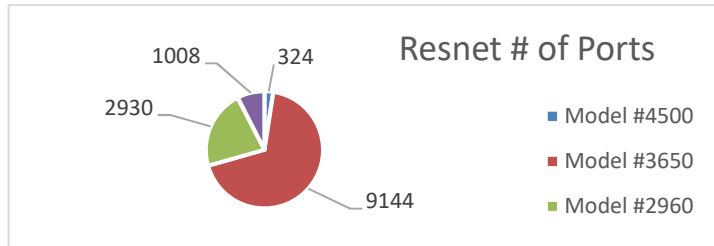
Network Number of Ports

ie2000u	6
Model #3550	0
Model #2950	0
Model #2960	9
Model #3650	71952
Model #3750	1993
Model #4500	2125
Model #3560	12688
Total Ports	88773



Resnet # of Ports

Model #4500	324
Model #3650	9144
Model #2960	2930
Model #3560	1008
Total Ports	13406



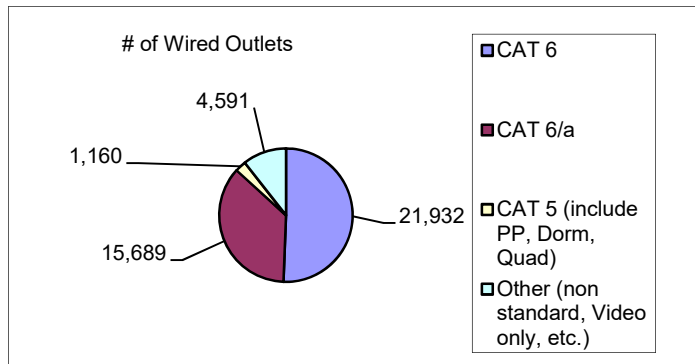
Supported Aps on Network	7619
Clients using Eduroam (incomplete) server down	
Clients using NCSU (incomplete) server down	
Clients using NCSU-guest (incompl server down	
Unique clients on Wifi (incomplete) server down	

AP Count N vs AC

802.11N	2160
802.11AC	1111
Resnet AC	4283
Total	7554

Outlet cable type

CAT 6	21,932
CAT 6/a	15,689
CAT 5 (include PP, Dorm, Quad)	1,160
Other (non standard, Video only, etc)	4,591
Total Wired Outlets	43,372



iTRACS Project

Phase I (Horizontal Cabling/Data Ports)	
*Buildings Complete	276
Outlets in Itracs	43,372

# of active lines as of:	April
AT&T Lines	2624
IPT	13478
Total	16102

Student Services

Active cable subscriptions Link down

Voicemail	April
Generic	
512	21

April Metrics

513	2924
515	4659
non 51x mailboxes	202
Total	7806

Phone (IP/VG ports & Devices 15,767

Operator calls -April

Total calls **2,407**

*# emergency lines as of

Bluelights	274
Elevator	315
Area Rescue & Call Box	109
Fire Alarms	511
Total	1209

VG Life Safety Lines

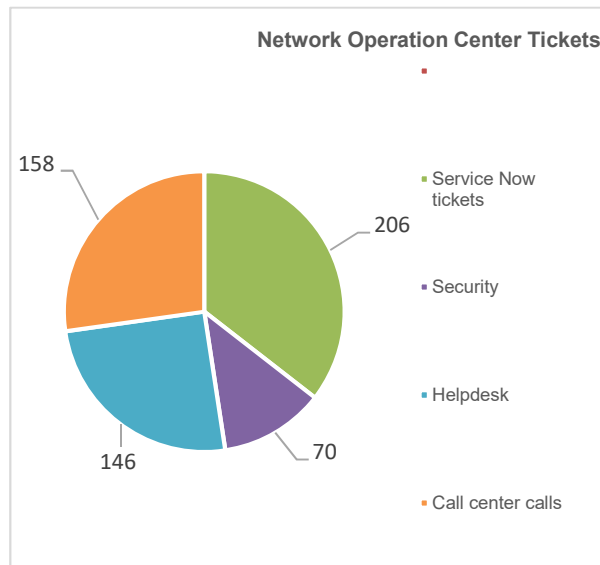
Bluelights	11
Elevator	26
Area Rescue & Call Box	17
Fire Alarms	43

* emergency numbers above will reduce by these numbers once orders to cancel or submitted

Total **97**

Network Operation Center Tickets

Service Now tickets	206
Security	70
Helpdesk	146
Call center calls	158
Total Calls	580



Services Uptime

April

Gateway	99.9900%
Backbone	100.0000%
Access Layer	99.8200%
Total Devices	99.8200%
VPN	
Max Bandwidth	500Mbps
Max Concurrent Clients	2700
Call Manager	100.0000%
Voice Mail	100.0000%