OIT Town Hall Update

Marc Hoit Jan. 20, 2017



<u>Overview</u>

- Growing Research Support Services
- Enhancing Student Success
- Cybersecurity
- Collaboration Within and Beyond NC State
- Improving Organizational Effectiveness
- Priorities for this year

If you haven't yet, take a look at the 2015-16 Annual Report:

go.ncsu.edu/oneit



Growing Research Support Services

- \$468,293,000 in research expenditures in 2014-15
- NC State leads 4 federally funded collaborative institutes



Research Per FTE FY2014: Peer Comparison

Identified by Office of Institutional Research

Institution	TT ¹ Faculty	Research ² Expenditures (Millions)	Research Expenditures Per FTE	National Academy Members ³
Georgia Tech	942	\$725.6M	\$770,223	26
U. Florida	1637	\$708.5M	\$432,820	24
Texas A&M	2029	\$854.2M	\$421,002	22
NC State	1123	\$446.1M	\$397,250	18
Virginia Tech	1535	\$513.1M	\$334,299	15
U. Illinois	1875	\$621.7M	\$331,591	57
Purdue U.	1743	\$564.9M	\$324,110	25
U. Maryland	1585	\$485.1M	\$306,026	9
Colorado State	1093	\$308.0M	\$281,773	5
Michigan State	2027	\$526.9M	\$259,944	10
Iowa State	1251	\$313.2M	\$250,410	7

^{1.} Integrated Postsecondary Education Data Systems (IPEDS) Data Center, 2015

^{2.} Higher Education Research Development (HERD), NSF Survey FY2014

^{3.} The Top American Research Universities 2014 Annual Report

Growing Research Support Services

- HPC used by researchers with over \$100M in active research grants
- Storage available for all new awarded research grants
 - Moving toward being NIST 800-171 compliant
- Evolution of compliance requirements increase support needs
 - Compliance assistance with PowerAmerica
- Electronic Research Administration (eRA)
- Lab Management System
- Collaboration with faculty on research

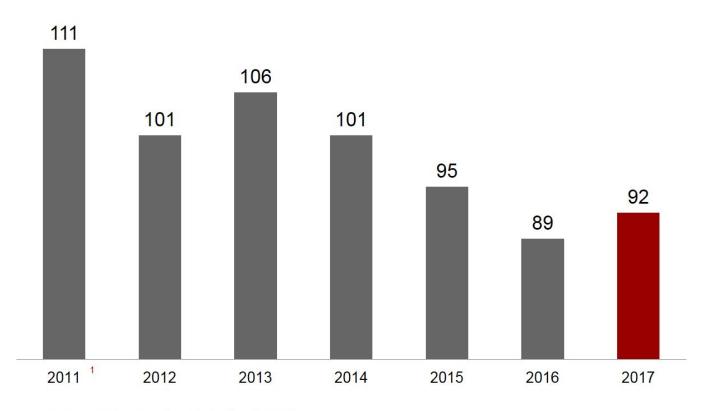
Enhancing Student Success

- Slight enrollment growth projected for Fall 2017
- 78% graduation rate (6 year)



U.S. News Overall Rank

2011 to 2017 Editions



^{1.} Baseline rank is from 2011 edition which was released Fall 2010.

Enhancing Student Success

- SAS, OIRP and OIT
 - Improved Enrollment projections
- Support Services
 - Walk-in Center 3,500 students/year
 - ClassTech rooms used by 4,536 courses this year
 - Help Desk
- ResNet wireless service rollout



Cybersecurity

- Campus wide focus on security
 - From Chancellor to every student
 - Data or Cyber Security Breach top risk for NC State
 - February Board of Trustees update



Cybersecurity

- PCI Attestation
- Implementing security standards
- Cybersecurity roadmap
- 2FA Rollout
- Antivirus replacement
- Security Liaison program
- Campus security awareness training



Collaboration within and beyond NC State

- NC Connect bond
 - Engineering Oval
 - Plant Sciences



Collaboration within and beyond NC State

- Capital Campaign:
 Think & Do the Extraordinary
 - \$1.6B to enhance university Goals



Collaboration within and beyond NC State

- IT Purchase Compliance Process
- G Suite adoption over last 5 years
- ServiceNow expansion
- IP telephony support beyond NC State
- Shibboleth federation memberships



Improving Organizational Effectiveness

- University focus on Compliance
- Steering Committee and Working Group



Improving Organizational Effectiveness

- REPORTER, new eRA, training, etc. support the move to compliance
- OIRP Fact Books
- "Fluid" mobile interface for PeopleSoft apps
- Coming up:
 - OIM GoLive
 - SAR and Guest & Affiliate accounts
 - Service Catalog
- Campus web services
- New goal-based work plans coming

Priorities for the coming year



Priorities for the coming year

- Research support for grants requiring NIST compliance
- OIM launch, then adding guests/affiliates and revamped SAR
- eRA
- Service Catalog
- 2FA and other cybersecurity initiatives

But...

- This is not an exhaustive list
- Thousands of things we do every day to keep this campus going

Q&A time!

Awards & Achievements

Read them all: go.ncsu.edu/OITawards

