



## Google Workspace

- NC State is a Google campus, which means we use Google Workspace to power our communication and collaboration. Visit [google.oit.ncsu.edu](http://google.oit.ncsu.edu) for more information about Google resources available to you.
- Your NC State Google account will have a storage quota of 15GB (comparable to a Google consumer account).

## Password

- When you first registered as a student, you received your Unity ID and default password. That password is not secure. Create a new one at [go.ncsu.edu/password](http://go.ncsu.edu/password) before you can access university resources.
- You'll also create three security questions and answers to verify your identity if you need to reset your password.

## Wi-Fi Setup

- Personal wireless routers are not supported.
- Enroll eligible devices with edu roam.
  1. Use your Unity ID and password to log your device into the ncsu network (NOT ncsu-guest).
  2. Open a browser (Safari on Mac) and go to [wifi.ncsu.edu](http://wifi.ncsu.edu).
  3. Click on **Enroll Your Device** and enroll your device.
  4. Repeat these steps for each of your other wireless devices (laptops, smartphones, etc.).

If you have issues registering your devices, contact the Help Desk at [help@ncsu.edu](mailto:help@ncsu.edu) or call 919.515.HELP (4357).

## Mobile Security

- Protect your mobile devices just as you would your computer. Set up a password, PIN or other screen lock.
- Use the "Ask to Join" Wi-Fi setting to prevent automatically connecting to unsafe networks.
- Set up your device's lost/stolen location services (e.g., GPS tracking).
- Back up data regularly.
- Be careful with the apps you download. Review the privacy policy and understand app permissions before installing.

## IT Security

- We work hard to protect NC State, but campus is under constant cyberattacks from hackers and criminals. Do your part to protect yourself and the Pack by learning more at [go.ncsu.edu/securityincident](http://go.ncsu.edu/securityincident).
- NC State requires antivirus software on every computer you use to connect to campus networks. For antivirus resources, see [go.ncsu.edu/antivirus](http://go.ncsu.edu/antivirus).

## 2FA

- Two-factor authentication (2FA) is required for all students, faculty and staff. Enroll at [go.ncsu.edu/2FA](http://go.ncsu.edu/2FA).
- No way to 2FA? Contact the NC State Help Desk ([help@ncsu.edu](mailto:help@ncsu.edu)) or visit the Walk-in Center for additional support and guidance.

## Emergency

- NC State uses various alerts to help keep you informed and safe in an emergency. To receive text message alerts, keep your phone number updated in the MyPack Portal. For more information, see [wolfalert.ncsu.edu](http://wolfalert.ncsu.edu).

## Printing

- Use WolfPrint FollowMe printing to easily print from your personal device or lab computer with WolfPrint printers installed.
- You can also scan documents directly to your Google Drive on select WolfPrint printers. For more information and a list of available printers, see [go.ncsu.edu/print](http://go.ncsu.edu/print).

## Apps

- On Campus has it all! Download the app to view dining hall menus and track your meals, view campus events, search the course catalog, get sports scores, listen to WolfBytes radio and see where Wolfline buses are in real time. See [go.ncsu.edu/oncampus](http://go.ncsu.edu/oncampus).

## Software

- NC State offers an array of software free to use for students. Available software can be found at [software.ncsu.edu](http://software.ncsu.edu).

*Please note: Some software is college specific, be sure to check availability.*



## OIT Jobs

- ❑ Whether you're looking to work at the Help Desk or our on campus radio/TV station, WolfBytes, OIT offers many students employment opportunities. For available positions, see [go.ncsu.edu/oitjobs](http://go.ncsu.edu/oitjobs).

## VCL

- ❑ NC State provides a Virtual Computing Lab (VCL) that allows you to reserve a computer with a desired set of applications, and remotely access it over the internet. For steps on how to get started, see [vcl.ncsu.edu](http://vcl.ncsu.edu).

## Helpful Links

- ❑ Register devices to eduroam at [wifi.ncsu.edu](http://wifi.ncsu.edu).
- ❑ Access OIT student resources at [go.ncsu.edu/GoGetIT](http://go.ncsu.edu/GoGetIT).
- ❑ To learn more about our On Campus app, visit [oncampus.ncsu.edu](http://oncampus.ncsu.edu).
- ❑ Find campus computer recommendations at [go.ncsu.edu/comp-specs](http://go.ncsu.edu/comp-specs).
- ❑ To see our list of free software, visit [software.ncsu.edu](http://software.ncsu.edu).
- ❑ For more information about on campus printing, visit [go.ncsu.edu/print](http://go.ncsu.edu/print).
- ❑ Familiarize yourself with our computer use policy at [go.ncsu.edu/computeruse](http://go.ncsu.edu/computeruse).
- ❑ To see our current OIT job opportunities, visit [go.ncsu.edu/oitjobs](http://go.ncsu.edu/oitjobs).

# Need More IT Support?

## Visit the Walk-in Center



West Dunn Building | Room 101  
2901 Thurman Drive  
Raleigh, NC 27695

## Contact the Help Desk



919.515.HELP (4357)  
[help.ncsu.edu](http://help.ncsu.edu)

## IT Resources for Students

